

Quality and Environmental requirements to Suppliers

PCA 029.D



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Nature des modifications

Type of modifications

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Nota: Safe in case of revision, the modifications of the last indication are indicated in ***bold/italics/blue***.

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1 PURPOSE AND SCOPE

This document PCA 029 describes the Quality, Logistic, Purchasing and Environmental requirements defined by the Crouzet contractor.

This procedure is a contractual document between Crouzet and the Supplier, and constitutes one element of the “supply agreement”. ***It supplements the General Terms and Conditions of Sale.***

The current requirements may also be repeated or supplemented in other Crouzet documents where these exist. Since the objective of the Purchasing process is orientated towards the End customer, certain requirements specific to the Crouzet Customer may be added on a case-by-case basis.

A distinction is made between the ***following*** different categories of Supplier:

- **S Reseller:** *Supplies standard products as defined by an international standard or a sales catalogue. Crouzet expresses no specific requirement in terms of the material, part or component. Suppliers of this type neither design nor manufacture the products they sell. This category excludes raw material resellers.*
- **R Raw material Reseller:** *This category does not include raw material resellers who carry out processing, stabilising or packing operations (see M).*
- **D Designer:** *is the designer of the manufactured product when the design is not created by Crouzet. The designer supplies products produced according to their own manufacturing or inspection documentation. This category includes “wholesale” suppliers who supply products or accessories which Crouzet resells without modification (buy/resell products). This category does not include Suppliers who have designed products for Crouzet in response to a Crouzet drawing or specification (see M).*
- **M Manufacturer:** *Performs one or more operations according to their own manufacturing or inspection documentation to produce parts, components, sub-assemblies or products according to a Crouzet drawing or specification. This category includes Suppliers who:*
 - *only perform one operation, whether this is visible or not (e.g. surface treatment, washing), provided that Crouzet does not impose their own process,*
 - *supply raw materials and carry out a processing (e.g. slitting), stabilisation or packing operation,*
 - *produce a product specifically for Crouzet, even if they are the designer of the product (in this case, the product meets a Crouzet specification).*
- **SC Sub-Contractor:** *Performs one or more operations according to Crouzet's manufacturing or inspection documentation to produce parts, components, sub-assemblies or products according to a Crouzet definition drawing.*

Depending on the items purchased, a single Supplier may belong to any of these categories. It is the Supplier's responsibility to define the relevant category at the time an order is placed in order to determine the applicable requirements.

This procedure PCA 029 does not apply to Suppliers in the SC category.

2 PURCHASING POLICY

The aim of Crouzet's purchasing policy is to direct business to those Suppliers:

- *who fulfill Crouzet's requirements and meet the specific requirements of the aerospace, defence, security, automotive and nuclear industries,*
- *and who will also be committed to building a fair, mutually beneficial, long term relationship with Crouzet.*






Crouzet intends to align Supplier performance with the levels expected by the Company and its Customers. This means focussing on Suppliers who are capable of ensuring the level of competitiveness required to grow market share on a sustainable basis, and who demonstrate the prerequisite excellence in quality and delivery timeliness. Crouzet also expects Suppliers to propose innovations and be involved in upstream developments.

Crouzet's purchasing policy is based on establishing sustainable relationships and sharing methodologies and values with Suppliers by means of the following:

- *The panel of Suppliers, which must meet Crouzet's current and future needs in terms of performance (quality, cost, lead time), expertise and technological innovation,*
- *Upstream involvement of Suppliers in the Company's developments in order to be able to satisfy Customer requirements more comprehensively (proposing innovations, providing their expertise in designing and manufacturing the best performing Crouzet products at the best price in compliance with health, safety and environmental requirements),*
- *Application of procedures, management tools and performance measurement tools to Suppliers to help achieve excellence,*
- *Support for key Suppliers to help them adapt their organisation and industrial setup to meet expectations and respond to changing market requirements.*

In addition to implementing a Quality System (see section "Supplier Management System"), Crouzet encourages Suppliers to adopt a health, safety and environmental management approach in line with ISO 14001, OHSAS 18001 or equivalent. Crouzet prioritises Suppliers certified for the aimed market (ISO 9001, IATF 16949, AS / EN / JISQ 9100) and have a Health, Safety and Environmental management approach.









3 REFERENCE DOCUMENTS

ISO 9001-2015	Quality management systems : requirements
 AS/EN/JISQ 9100-2016	QMS - Requirements for Aviation, Space and Defense Organizations
 AS/EN/JISQ 9120-2016	Quality Management Systems - Aerospace Requirements for Stockist Distributors
 IATF 16949-2016	Quality management systems – Special requirements for application of ISO 9001 for mass production and spare part manufacturing in the automotive industry.
 ISO 80079-34	Application of quality systems for explosive atmospheres.
 SGAQ-2013	General Specification for Quality Assurance
ISO 14001	Environment management systems: requirements

OHSAS 18001 ISO 22301-2012 RoHS	Health, Safety management systems: requirements Societal security - Business continuity management systems Restriction of the use of certain Hazardous Substances in electrical and electronic equipment 2011/65/EU .
REACH	Registration, evaluation and authorisation of chemicals (CE) #1907/2006 - 18/12/2006
NF L 00 015	Certificate of conformity
GALIA EMB-1	Non-reusable packaging (cartons and pallets)
ISO 3394	Dimensions of rigid rectangular shipping containers
UL 746 D	Standard for Polymeric Materials - Fabricated Parts
MSA	Measurement System Analysis (by Chrysler-Ford-General Motors)


4 ACRONYMS, CAPTIONS AND DEFINITIONS

Specific requirement relating to orders for products, components and materials destined for the following market:

	Identifie une exigence/pratique applicable au seul marché automobile <i>Identify a requirement / practice applicable to the only automotive market</i>		Identifie une exigence/pratique applicable au seul marché ATEX-IECEX <i>Identify a requirement / practice applicable to the only ATEX market</i>
	Identifie une exigence/pratique applicable au seul marché aéronautique ou militaire <i>Identify a requirement / practice applicable to the only aeronautical or military market</i>		Identifie une exigence/pratique applicable au seul marché nucléaire <i>Identify a requirement / practice applicable to the only nuclear market</i>
	Identifie une exigence/pratique applicable au seul marché ferroviaire <i>Identify a requirement / practice applicable to the only Railway market</i>		Identifie une exigence/pratique Santé/Sécurité <i>Identify a Health & safety requirement / practice</i>
	Identifie une exigence/pratique environnementale <i>Identify an environmental requirement / practice</i>		Identifie les enregistrements <i>Identify the recordings</i>
IS	Initial Sample	PCEI	Initial Sample Control Plan
VMI	Vendor Management Inventory	DAP	Delivery At Place (incoterm)
PQA	Parts Quality Assurance	WIF	Supplier portal (Work in Flow)
PEP	Product Environmental Profile	CMRT	Conflict Minerals Reporting Template

4.1 Classified characteristics (sometimes referred to as special or key characteristics)


The product drawings designed by Crouzet may include symbols identifying characteristics **to which specific requirements apply (process capability, special controls, etc.)**. These symbols are:

- <C> identifies characteristics related to the regulation or safety,
-  <C> identifies characteristics related to safety in use in an explosive atmosphere (ATEX),
- <M> identifies major/key characteristics for operation of the product.

4.2 PCEI (initial sample control plan)

PCEIs **are documents** which are drawn up on creation or modification of purchased items for **which Crouzet defined additional requirements**.

The main aims of an PCEI are:

- **to identify** the primary target market for which the item is supplied (automotive, aerospace, military, nuclear, ATEX or general industrial)
- **to identify the components that are covered by a  Molders Program**
- **to define the requirements applicable to initial sample orders (in terms of qualification)**
- **to define, if necessary, the specific requirements applicable to orders for series production of the item concerned**

4.3 VMI (vendor Management Inventory)

Warehouse located close to Crouzet where an inventory of Suppliers' components is stored and for which Crouzet is responsible.

4.4 WIF (Work In Flow)

Communication portal between Crouzet and its Suppliers.

4.5 PQA (Parts Quality Assurance)

Crouzet's quality control function responsible for handling all non-conformities relating to purchased components (waivers, analyses, actions plans, etc.).

5 PREAMBULE**5.1 Expression of requirements by Crouzet**

Crouzet's requirements are detailed in the following documents:

- purchase order **& terms and conditions of Purchase**
- **contract (if applicable),**
- PCEIs (initial sample control plans),
- **and** this procedure PCA 029.

In the event of conflicting requirements, the documents above are listed in descending order of priority.

Purchase orders for production items refer to the PCA 029 current version. The last issue is available on the Crouzet website.

A statement / certificate of conformity can be requested. When "certificate of conformity according to valid PCEI of the relevant article" is written on the order, the statements are required to be provided with each delivery according to the PCEI of the concerned item. The Supplier is advisable to manage PCEIs with relevant item number and its revision, and not with PCEI reference.


For single orders, the date indicated is the date of receipt in Crouzet's Factories. Take account of the transportation time.

Dates **are** expressed as day-month-year.

Item code and drawing No. are not necessarily the same thing.

5.2 Selecting a new Supplier

In addition to the technical, commercial and quality considerations, the process for selecting a new Supplier involves requesting the prospective Supplier to submit and/or validate several documents, including:

- **Non-disclosure agreement**
- **screening and selection questionnaires/audits,**
- **an initialled and signed copy of this procedure PCA 029, accompanied in the event of any disagreement with one or more of Crouzet's requirements by a compliance matrix as shown in section "Supplier Management System" of this procedure PCA 029,**
- **The terms and conditions of Purchase signed**
- **loading/unloading protocol(s) on behalf of the carrier(s) delivering the supplies to Crouzet (DAP Crouzet incoterm),**
- **if applicable (for plastics Suppliers), the QMMY2 certification number or, failing that, proof of intention to register for  Molders program certification (see section "Identification and traceability"),**
- **a confidentiality agreement.**




6 SUPPLIER'S MANAGEMENT SYSTEM

Note: All requirements of ISO 9001 apply. The section titles of this standard appear below if Crouzet has additional requirements.

Crouzet may request the provision of a compliance matrix with this chapter.

6.1 ISO 9001 § 4.4 –Quality and its process Management System – Supplemental

	Supplier			
	S	R	D	M
To satisfy the requirements not only of Crouzet but also of its own Customers, Suppliers must implement a targeted Management System:				
<ul style="list-style-type: none"> • total accountability of Suppliers and evolution of relations towards partnership. The Supplier must: <ul style="list-style-type: none"> ➤ monitor the performance of their manufacturing processes in order to ensure they satisfy Crouzet requirements ➤ comply with and/or anticipate environmental and health & safety regulations such as REACH and the RoHS directive 	X	X	X	X
<ul style="list-style-type: none"> • "Zero fault" must always be the objective of a continuous quality improvement process using the widest possible range of: <ul style="list-style-type: none"> ➤ anti-error devices (locating devices, foolproof devices – poka yoke), ➤ rigorous problem-solving methods, ➤ and management and reduction of variability in the company's manufacturing processes. 	X	X	X	X
<ul style="list-style-type: none"> • the performance in terms of quality and service should be obtained in globally competitive economic conditions. 	X	X	X	X
<ul style="list-style-type: none"> • the delegation of inspection (quality control) of deliveries to Crouzet should be a permanent objective. 	X	X	X	X
<ul style="list-style-type: none"> • respect for the agreed delivery schedule (this should be an ongoing objective) 	X	X	X	X

<ul style="list-style-type: none"> commitment to transparency in the composition of your products and establishment of a Product Environmental Profile (PEP), 	X	X	X	X
<ul style="list-style-type: none"> use of packaging of appropriate size and quantity, preferably re-usable and recyclable, 	X	X	X	X
<ul style="list-style-type: none"> compliance with regulations in general, specifically: <ul style="list-style-type: none"> ➤ European health & safety and environmental regulations, ➤ transport regulations (ADR). 	X	X	X	X
<ul style="list-style-type: none"> ✈ The supplier must ensure that his staff is aware of : <ul style="list-style-type: none"> his own contribution to product compliance and safety the importance of his ethical behaviour 	X	X	X	X
<p>The Supplier shall be ISO 9001, AS/EN/JISQ 9100, AS/EN/JISQ 9120, or ISO / TS 16949 or IATF 16949 current versions certified by an accredited body for the field(s) covering Crouzet's purchases orders (see PCEI).</p> <p>If the Supplier is not certified to the required level, he must prove that he is engaged in a process of certification and, as a minimum, must comply with the requirements of the relevant standards.</p>	X	X	X	X
<p>A copy of (the) certificate (s) must be sent to Crouzet's Buyer each renewal of its certification.</p> <p>The Supplier shall inform Crouzet other certifications and accreditations in its possession and provide a copy to Crouzet's Buyer.</p>	X	X	X	X
<p>Additional requirements to ISO 9001 described below apply.</p>	X	X	X	X
<p> For Suppliers of components for the automotive business, compliance the third-party certification to ISO 9001 norm is the minimum requirement and the one to to ISO/TS 16949 or to IATF 16949 should be a target.</p>	-	-	-	X
<p>✈ Any part or product for the aerospace market imposes on the Suppliers a certification to EN 9100 or EN 9120 by an accredited organization within 2 years from the date of qualification of the part.</p>	X	X	X	X
<p>✈ The Supplier implementing special processes must :</p> <ul style="list-style-type: none"> be NADCAP accredited in the relevant field. <p>If not, he must :</p> <ul style="list-style-type: none"> have the process qualified by persons or companies formally qualified to do so document the qualification and monitoring method of the special processes. 	-	-	-	X
<p> Suppliers of components intended for business that is associated with potentially-explosive atmospheres, must be familiar with Quality Control System ISO/IEC 80079-34.</p>	-	-	-	X
<p> For Suppliers of components for nuclear business, compliance with the additional requirements of SGAQ is required. Crouzet takes this reference available on request of the Supplier.</p>	-	-	X	X

<p>UL <i>Molders Program: Crouzet may request a Supplier to sign up to a UL Molders program, either independently under their own name (and thus holding their own approval file), or as a listed Supplier in Crouzet's approval file.</i></p> <p><i>In both cases, the Supplier must:</i></p> <ul style="list-style-type: none"> <i>implement methods to ensure traceability compliant with standard UL 746 D and identification according to the information in the "Identification and traceability" section in this procedure,</i> <i>support monitoring audits conducted by the UL (4 times a year) and be in a position to produce (at least) one part number covered by the Molders Program,</i> <i>inform Crouzet immediately of any withdrawal of the right to use the Molders Program certification number,</i> <i>identify batches delivered using the Molders Program number (see section "Identification and traceability").</i> <p>The Supplier must maintain confidentiality at all times <i>in relation</i> to Crouzet's ongoing development projects and products.</p>				
	-	-	-	X
	-	-	-	X
	-	-	-	X
	-	-	-	X
	X	X	X	X

6.2 ISO 9001 § 6.1 – Actions to manage risks – Supplemental

	Supplier			
	S	R	D	M
<p><i>Suppliers must be aware of the significant impact their resilience can have on both their own and their Customers' operations.</i></p> <p><i>They must establish, implement and maintain a business continuity plan (refer to ISO 22301) to ensure the sustainability of their business and continuity of service to Crouzet.</i></p> <p><i>This plan must be made available to Crouzet on request.</i></p>				
<p><i>These plans must be derived</i> from a structured risk management process (for handling such issues as obsolescence, breakdown, tool damage, exceeding capacity, limited technological expertise, etc.) to meet the applicable Crouzet requirements. This involves analysing, assessing, prioritising and mitigating risks, and informing Crouzet of such risks immediately (see section "Communication with Crouzet").</p>	X	X	X	X
<p>✈ <i>The supplier must take into account the risks of counterfeiting in its risk analysis process.</i></p>	X	X	X	X

6.3 ISO 9001 § 7.1.4 – Environment for implementation of the processes – Supplemental



	Supplier			
	S	R	D	M
The Supplier shall maintain its premises in order, in accordance with the requirements of cleanliness and maintenance adapted to the product that Crouzet buys, and to the needs of its own manufacturing process.	X	X	X	X

6.4 ISO 9001 § 7.1.5 – Monitoring and measurement resources – Supplemental

	Supplier			
	S	R	D	M
<p>The Supplier must conduct an initial repeatability and reproducibility (R&R) study compliant with the American automotive industry's MSA (*):</p> <ul style="list-style-type: none"> • On each <C> or <M> characteristics measurement system subject to the controls defined in the monitoring plans • At the express request of Crouzet (for a comparability study with Crouzet measurement systems, for example) • to document the managing and monitoring. <p>(* Acceptance criteria (see section "Performance objectives"))</p>	-	-	-	X
<p>The Supplier must, for parts which may be designated by Crouzet in PCEI as "appearance items":</p> <ul style="list-style-type: none"> • provide suitable lighting in the inspection zones • provide standards for colour, grain, shine, metallic lustre, texture, clear image, if necessary • have maintenance sheets and management of surface appearance standards and of the inspection equipment • ensure that the personnel responsible for inspecting the surface appearance is competent and qualified to do so. 	-	-	-	X

6.5 ISO 9001 § 7.5 Control of documented information – Supplemental

		Supplier			
		S	R	D	M
The Supplier must archive all records relating to product conformity in suitable conditions for the following period in addition to the current calendar year from the date of delivery to Crouzet (or more if this has been contractually defined):					
• results of controls, self- controls in production	3 years	-	-	X	X
• data and records of traceability used for the writing of the certificate of conformity	3 years	X	X	X	X
• evidences and results of non-conformity analysis (quality claim, deviation request, 8D report, ...)	10 years	X	X	X	X
The Supplier must grant access to all records issued or held to Crouzet and its customers or representatives.		X	X	X	X

The Supplier shall consider the specific records as the property of Crouzet and accept to restore all records to Crouzet at their request.	X	X	X	X
The Supplier shall agree not to delete specific records (after the contractual service life) without written authorisation from Crouzet.	X	X	X	X
 Within the framework of Aerospace developments, the Supplier must adhere to standard EN 9130, i.e.:				
<ul style="list-style-type: none"> operational life + 3 years for records of tool designs and manufacturing processes of components; for records relating to the product that is manufactured for Crouzet and the current manufacturing process; for records of the certificate of conformity for the product that is supplied; for records that are used to track the product and processes 	-	-	-	X
<ul style="list-style-type: none"> 3 years from the issue date for records of the provision of service offered to Crouzet, including, if necessary: <ul style="list-style-type: none"> ➤ calibration/verification reports of control/test equipment, ➤ service life sheets (performance log) for control/test equipment, ➤ analysis and processing reports of service non-conformities. 	-	-	-	X
 The supplier retains a record of the date when each change in product and/or manufacturing process is implemented during production. He must record the significant events of processes (repairs to machine, etc.).	-	-	-	X

6.6 ISO 9001 § 8.1.2 - Communication with Crouzet – Supplemental

	Supplier			
	S	R	D	M
<i>The Supplier must inform Crouzet immediately in the following situations:</i>				
<ul style="list-style-type: none"> Acknowledging receipt of a Crouzet's order to the Purchasing department (<i>see the GTCS</i>), 	X	X	X	X
<ul style="list-style-type: none"> Informing the relevant Crouzet representative <i>defined on the order</i> immediately of any issue likely to delay delivery, 	X	X	X	X
<ul style="list-style-type: none"> <i>Informing Crouzet about potential obsolescence and proposing alternatives,</i> 	X	X	X	X
<ul style="list-style-type: none"> <i>Informing Crouzet about any non-conformity, including those discovered after delivery to Crouzet (see "Control of non-conforming products"),</i> 	X	X	X	X
<ul style="list-style-type: none"> <i>Informing Crouzet of any incident impacting Crouzet deliveries (see "Product planning" and "Crouzet property") and making proposals in the sense of resumption of business,</i> 	X	X	X	X
<ul style="list-style-type: none"> <i>Informing Crouzet of any modification (see "Design modification") to the following:</i> <ul style="list-style-type: none"> ➤ <i>Product,</i> ➤ <i>manufacturing process,</i> ➤ <i>manufacturing site,</i> 	-	-	X	X

<ul style="list-style-type: none"> • <i>Providing regular reports on the condition of equipment belonging to Crouzet (see "Crouzet property") and making proposals,</i> 	-	-	-	X
<ul style="list-style-type: none"> • <i>Providing proof of a valid annual insurance policy covering Crouzet property as defined in the section "Crouzet property".</i> 	-	-	-	X

6.7 ISO 9001 § 8.2.2 - Defining product-related requirements - Supplemental

	Supplier			
	S	R	D	M
The Supplier must be able to prove compliance with all Crouzet requirements in terms of identification, documentation and control of classified characteristics (see " Definitions ").	-	-	-	X

6.8 ISO 9001 § 8.3 4– Design and development - Supplemental

6.8.1 Control plan

	Supplier			
	S	R	D	M
<p><i>The Supplier must establish, maintain and implement monitoring plans in compliance with the Appendix to standard ISO/TS 16949 or IATF 16949.</i></p> <p><i>They can be dedicated to the individual component or applicable to a whole family of components.</i></p> <p><i>They must be referenced, indexed and validated.</i></p> <p><i>They must be submitted to Crouzet with every initial sample supply and with every requisition.</i></p>	-	-	-	X
<p><i>The classified characteristics (see § "Definitions") must be identified by using, where appropriate, the Crouzet symbol.</i></p> <p><i>A double identification "Supplier's symbol – Crouzet's symbol" is allowed.</i></p>	-	-	-	X
<p><i>Nota: Controls of several characteristics can be reduced to the control of one of them if correlation studies demonstrate their close dependence.</i></p>	-	-	-	X

6.8.2 Performance objectives

			Supplier			
			S	R	D	M
<p>Where appropriate (Gaussian distribution of the characteristic in question), the Supplier must target the following production facility capabilities:</p>						
Marked characteristic	Requirements					
<C> et <M>	Cmk / Ppk	≥ 1,67				
	Cpk	≥ 1,33				
Without	Cmk / Ppk	≥ 1,33				
	Cpk	≥ 1,00				
Cm	Cmk, Ppk, Cpk					
$\frac{IT}{6\sigma}$	mini ($\frac{Moy. - Ti}{3\sigma}$; $\frac{Ts - Moy.}{3\sigma}$)		-	-	-	X
IT = tolerance interval. Ts = upper tolerance limit Ti = lower tolerance limit Moy. = experimental average σ = standard experimental deviation		Cmk = capability calculation of X parts produced consecutively Ppk = capability calculation of X parts sampled at random from a single batch Cpk = capability calculation of 5 x 25 parts sampled at random from 5 distinctive batches				
Note: Crouzet recommends a minimum sampling of X = 30 parts. Standard NFE 60-181 (or equivalent) should be implemented (a capability study per impression can be requested if necessary).						
<p>In terms of measurement system capability, the following acceptance criteria apply for R&R studies:</p> <ul style="list-style-type: none"> • %R&R ≤ 20% acceptable, no action required • 20% ≤ %R&R ≤ 30% acceptance tolerances need correcting or measuring system needs improving • % R&R > 30% inadequate measurement system 			-	-	-	X

Note: the classification following this procedure does not authorize an overtaking of the tolerances of not classified characteristics / parameters.

6.9 ISO 9001 § 8.3.4 – Control of design and development – Supplemental requirement

Initial Samples – Approval of the manufacturing process


	Supplier			
	S	R	D	M
<p>The qualification process for new part numbers products supplied to Crouzet is accompanied by validation of a list of deliverables. This list will be adapted according to the part and the field of application in the PCEI.</p> <p>Qualification will be confirmed based on all the elements required by the PCEI.</p> <p>Note 1: Designations in accordance with the field of application:</p> <ul style="list-style-type: none"> • IS (Initial Samples), or PPAP (Production Part Approval Process) in the automotive sector and increasing numbers of other industries, or • ✈ FAI (First Article Inspection) regarding EN 9102 or “PPAP 3^d level” in the aeronautic industry. 	-	-	X	X
Any change (during or after the approval process) must be subject to a new presentation.	-	-	X	X
The approval of parts is necessary for the acceptance of and payment for tools where appropriate, and the start of production. The status of approval will be notified to the Supplier.	-	-	X	X

Note 2: The approval process of a Crouzet Customer can be imposed instead of the here mentioned approval process.

6.10 ISO 9001 § 8.3.6 - Design and development changes - Supplemental

	Supplier			
	S	R	D	M
The Supplier must notify Crouzet at least 6 months in advance to seek Crouzet's express approval for:				
<ul style="list-style-type: none"> • relating to the product affecting Crouzet requirements while respecting the procedure for acceptance of new or modified products 	-	-	X	X
<ul style="list-style-type: none"> • any modification relating to the manufacturing process where this impacts Crouzet requirements in terms of complying with the acceptance procedure for new or modified products. Subcontracting which had not been planned at the outset is deemed to be a modification of the manufacturing process. A manufacturing synoptic identifying subcontracted operations is required by the PCEI. 	-	-	-	X
<ul style="list-style-type: none"> • relating to the production site affecting Crouzet requirements while respecting the procedure for acceptance of new or modified products 	-	-	X	X

6.11 ISO 9001 § 8.4 Control of processes, products and services supplied by external providers – Supplemental

	Supplier			
	S	R	D	M
<i>The Supplier must take full responsibility for outsourced processes to ensure conformity with all Crouzet requirements and communicate these requirements expressed by Crouzet, including severity classes <C> and <M>, to all subcontractors.</i>	-	-	X	X
When Crouzet requires (plan, specification, ...) directly (Supplier name, ...) or indirectly (name of a standardized process, ...), the Supplier shall purchase products, materials or services from sources approved by Crouzet.	-	-	-	X
<i>The Supplier must take appropriate measures to prevent the purchase of counterfeit or unapproved products.</i>	X	-	-	-
<i>The Supplier must comply with European regulations applicable to hazardous materials (REACH, RoHs) as well as with Crouzet's own specific requirements (see the dedicated section on requirements for health, safety, environment and materials).</i>	X	X	X	X
<i>All Crouzet requirements must be communicated to Suppliers and lower tier Subcontractors.</i>	X	X	X	X
 <i>Crouzet reserves the right to impose on its suppliers the use of sub-suppliers or providers approved by itself or its own Customers.</i>	X	X	X	X

6.12 ISO 9001 § 8.5.1 - Control of production and service provision - Supplemental

6.12.1 Procédés spéciaux

	Fournisseur			
	S	R	D	M
<i>See 6.1 - Quality Management System and its Processes - Additional Requirements</i>	-	-	-	X


6.12.2 Garanty

	Supplier			
	S	R	D	M
It is advisable to add the following precision to the Purchase General Conditions: Crouzet grants to its Customers a guarantee of 12 months. To take into account average durations of storage of components and bought products, Crouzet asks to its suppliers for a guarantee of 18 months from the date of reception of pieces in our premises.	X	X	X	X

6.12.3 Delivery Note

	Supplier			
	S	R	D	M
<p>Delivery notes must comply with international Customs requirements, stating the following information in particular:</p> <ul style="list-style-type: none"> • order Nos. and line item Nos. • Crouzet codes or numbered references • quantities, • Manufacturing batch No. 	X	X	X	X

6.12.4 Other accompanying documents

	Supplier			
	S	R	D	M
Attach the accompanying documents required by the order or the contract to the note, taking care to include the certificates of compliance with the terms of delivery of the order.	X	X	X	X
<p>The certificates of conformity (other than those relating to the material) must be drawn up in accordance with standard NF L 00 015 - certificate of compliance - or its national equivalent (see appendix).</p> <p>Note 1: If deliveries relate to several orders and several line items, pay particular attention to the quantities corresponding to each order No. and each line item No.</p> <p>Note 2: Required statements / certificates of conformity for delivery series are defined in the PCEI.</p>	X	X	X	X
<p>If required by the PCEI (parts covered by  Molders Program), Suppliers of plastic parts who are not QMMY2 certified must:</p> <ul style="list-style-type: none"> • complete and enclose the type approval certificate of conformity • complete and enclose the declaration of compliance for plastic materials (template provided by Crouzet) • provide proof of their intention to obtain Molders Program certification 	-	-	-	X
<p>Every consignment of goods, including those supplied as VIM (see "Definitions"), must be accompanied by the documents referenced in the PCEI (or on the order in the absence of an PCEI). These documents must also be uploaded to the "Incoming Goods Inspection" module in the collaborative Supplier portal (WIF):</p> <ul style="list-style-type: none"> • URL: http://workinflow.segeco.fr/ • ID: Your ID and password • Domain: innovistaproduct 	X	-	X	X
<p>Exception to this requirement: For materials Suppliers, raw materials samples must be sent with their accompanying documentation at the time of shipment. These will be transmitted to the Crouzet factories (incoming inspection) by our outsourced platform.</p>	-	X	-	-



6.13 ISO 9001 § 8.5.2 - Identification and traceability - Supplemental

6.13.1 Container identification

6.13.1.1 Typical scenario

	Supplier			
	S	R	D	M
The following information must appear on every container: <ul style="list-style-type: none"> Supplier identification (company <i>name and code as a minimum</i> requirement), Crouzet code/reference and version, Supplier's manufacturing batch No., quantity in the container, other contractual documents <i>if applicable</i>, applicable waiver reference (if applicable) (<i>see section "Control of non-conforming products"</i>). 	X	X	X	X
<i>The following information must appear on the packaging of each individual package inside the main container (i.e. on each sachet if parts are bagged and the sachets packed in a box):</i> <ul style="list-style-type: none"> Crouzet code/reference and version, Supplier's manufacturing batch No., Quantity in the container, <i>applicable waiver reference (if applicable) (see section "Control of non-conforming products").</i> 	X	X	X	X

6.13.1.2 Plastic materials (additional requirements)

	Supplier			
	S	R	D	M
<i>If the Supplier is QMMY2 certified (Molders Program) under their own name or via Crouzet's approval file</i> , the following requirements apply in addition to those mentioned above: The following data must appear on every container: <ul style="list-style-type: none">  <i>Molders Program No.</i> 	-	-	-	X
<i>The following information must appear on the packaging of each individual package inside the main container, i.e. on each sachet if parts are bagged and the sachets packed in a box:</i> <ul style="list-style-type: none">  <i>Molders Program No.</i> 	-	-	-	X

If the Supplier is not QMMY2 certified, refer to the section "Accompanying documents".

6.13.2 Traceability

	Supplier			
	S	R	D	M
The supplier must have the means of being able to track parts and, if applicable, the material used. (batch No., Manufacturing batch No., date of manufacture, etc.).	-	-	-	X

✈ For Aeronautic products, the supplier must implement an ascending and descending tracking procedure for Crouzet parts. He must routinely obtain and systematically keep a certificate of material conformity of the parts for each delivery.	-	-	-	X
✈ These data and all elements of traceability must be kept available for Crouzet. This does not relieve the Supplier to deliver required certificates of conformity.	-	-	-	X
Special case of moulded parts: unless unable or anteriority , tracking should be assured by the integration of month/year date stamps and impression numbers in the moulds and make suggestions if the parts drawings or tools specifications do not contain any formal requirements.	-	-	-	X

PCEI may request to provide procedure for traceability and for awarding the batch number of production.

6.14 ISO 9001 § 8.5.3 - Crouzet property - Supplemental


	Supplier			
	S	R	D	M
<p>About property of Crouzet or of its Customer, the Supplier must:</p> <ul style="list-style-type: none"> mark in an indelible fashion all tools and manufacturing, testing and inspection equipment belonging to Crouzet or its Customer, so that the owner of each object can be clearly seen and is easily identifiable. Crouzet provides the property nameplate to be used. Provide frequent information on the good condition of the CROUZET equipment available for production: The supplier must set up, update and communicate minimum every 6 months an inventory of this equipment that can also be searchable by CROUZET at any time. Specific requests for tools deemed critical, failing, at risk and at the end of their life must be subject to justified requests through the WIF Portal : <ul style="list-style-type: none"> O Renewal O Requalification in state O Intervention / repair O Repurchase (in case of end of production) O Modification (product / Process improvement) store these tools in a secure location. take out new-for-old insurance guaranteeing reconstruction of tools and manufacturing, testing and inspection equipment belonging to Crouzet in the event of a claim, and supply proof of this on an annual basis (see section "Communication with Crouzet"). Use, identify, maintain, regulate, calibrate, periodically check, including bearing the costs of these operations, the production and control facilities provided by Crouzet under the current loan for use contract. 	-	-	-	X
<p>About records, the Supplier shall:</p> <ul style="list-style-type: none"> consider the specific records as the property of Crouzet and accept to restore all records to Crouzet at their request, agree not to delete specific records (after the contractual service life) without written authorisation from Crouzet. 	X	X	-	X

6.15 ISO 9001 § 8.5.4 - Preservation - Supplemental

	Supplier			
	S	R	D	M
The Supplier must :				
<ul style="list-style-type: none"> • ensure that the packaging of products is in compliance with: <ul style="list-style-type: none"> ➤ définies dans les spécifications techniques, les commandes et les contrats d'achat, ➤ environnementales, ➤ the requirements defined in the technical specifications, purchase orders and contracts ➤ the environmental requirements eventually expressed, ➤ with the objective of achieving maximum conformity with standards: <ul style="list-style-type: none"> • GALIA EMB-1 - non-reusable packaging (cartons and pallets) • ISO 3394 - dimensions of rigid rectangular shipping containers, 	X	X	X	X
<ul style="list-style-type: none"> • use appropriate packaging to ensure products remain clean after the manufacturing process up to the point at which they are delivered to Crouzet, 	X	X	X	X
<ul style="list-style-type: none"> • ensure that parts are supplied in the agreed packaging and that labels remain intact during transport and storage. Any modifications must be subject to prior agreement of Crouzet, 	X	X	X	X
<ul style="list-style-type: none"> • use a management system which guarantees: <ul style="list-style-type: none"> ➤ the principles of a "first in, first out" (FIFO) method to be applied ➤ compliance to delivery schedules. 	X	X	X	X

6.16 ISO 9001 § 8.7 – Control of non-conforming products – Supplemental

	Supplier			
	S	R	D	M
<p>In the event of a deviation from Crouzet requirements, the Supplier must submit a waiver request before delivery to the PQA function and document the issue as fully as possible by indicating, as a minimum requirement:</p> <ul style="list-style-type: none"> • the exact nature of the dispensation and/or the fault noted, • the proportion of defective products and/or a statistical analysis enabling this proportion to be assessed, • the batch number concerned (if the waiver is sought after production), the desired quantity or duration, • a proposed action. 	X	X	X	X
<p>If the waiver is accepted by Crouzet, the waiver number should be clearly identified on the packaging and delivery note.</p>	X	X	X	X
<p>If the Supplier discovers that a non-conforming product has been delivered to Crouzet, they must inform the PQA function immediately both verbally and in writing, including in the event of belated detection of faulty or out-of-specification measuring, inspection or testing equipment.</p>	X	X	X	X

The Supplier must deal with questionable or obsolete products in a similar way to non-conforming products.	X	X	X	X
The supplier is responsible for the quality of the parts that are supplied to Crouzet. This responsibility covers: <ul style="list-style-type: none"> the parts themselves, their transportation until the provision to Crouzet according to the agreed incoterm any quality issues concerning finished products supplied by Crouzet 	X	X	X	X
The Supplier must acknowledge receipt of any complaint relating to non-conforming deliveries promptly.	X	X	X	X
The time frame for securing supplies (identifying and isolating non-conforming or suspect parts in all stocks of finished and in-process products) is 24 hours.	X	X	X	X
The time frame for submitting an action plan for handling (sorting, replacing, etc.) the identified non-conforming or suspect products is: <ul style="list-style-type: none"> Typical scenario: 48 hours  Components destined for the automotive business: 24 hours 	X	X	X	X
This action plan must be formulated according to an 8D approach or equivalent to be able to analyse the causes and establish the appropriate corrective action plan.	X	X	X	X
Complaints are handled in the Quality module of the collaborative Supplier portal (WIF).	X	X	X	X

These actions are necessary to ensure the supply of conforming parts to our production units without disrupting our logistic flow and meeting our commitments to the Customers.

If Crouzet discovers a Quality problem, Crouzet reserves the right to lodge a complaint with the Supplier using the appropriate means.

A cost sheet detailing the costs associated with handling the non-conformity (production stoppages, sorting costs, etc.) can also be included with the complaint as well as a processing fee of 300 €.

6.17 ISO 9001 § 9.1.1 – Monitoring, measurement, analysis and assessment – Supplemental

The performance objectives are defined in the section "Design and development".

Note: Crouzet recommends sampling of 100 parts. Standard NFE 60-181 should be applied (a capability study per impression can be requested if necessary).

The Supplier must:	Supplier			
	S	R	D	M

• manage and control their manufacturing processes,	-	-	X	X
• <i>ensure that the parts supplied are clean and, where applicable, meet the cleanliness standard defined in the PCEIs,</i>	X	X	X	X
• <i>Regularly monitor the capability of their manufacturing processes about <C> classified characteristics. Every 12-months is considered acceptable.</i>	-	-	-	X

6.18 ISO 9001 § 9.2 – Internal audits – Supplemental

	Supplier			
	S	R	D	M
<i>Crouzet may require audits to be conducted at Supplier manufacturing sites, including those of their Suppliers' suppliers.</i>				
The Supplier agrees to provide access to Crouzet, its Customers and regulatory authorities, to local sites and all the records affected by orders under supervision, and to pass these requirements at all levels of the supply chain.	X	X	X	X

6.19 ISO 9001 § 10.2 – Non-conformities and corrective actions – Supplemental

	Supplier			
	S	R	D	M
<i>As soon as</i> a quality problem arises, the Supplier must carry out a structured analysis of the problem to be able to identify the root causes concerning the occurrence and the non-detection of the defect, and to implement the corresponding corrective actions based on anti-error devices (poka-yoke, ...).	X	X	X	X
<i>If non-conforming products are delivered to Crouzet, analyses and corrective action plans must be communicated to Crouzet via the collaborative Supplier portal (WIF) within the following time frames:</i> <ul style="list-style-type: none"> <i>acknowledgement of non-conformity Day 0 (reminder)</i> <i>backup plan to secure supplies (D3) 24 or 48 hours depending on the case (reminder)</i> <i>Structured analysis (5Ms, 5Ps) of the causes of the occurrence and its non-detection (D4) 5 working days</i> <i>Corrective and preventive action plans based on mistake-proofing devices (D5) 10 working days</i> <i>Closure of all actions (effectiveness of actions verified, transverse generalization, capitalisation, updated documentation, etc.) (D8) target = 1 month</i> 	X	X	X	X
In the event of a deviation or non-achievement of expected performance <i>over 3 successive months (see information in the Appendix relating to measuring performance)</i> , the Supplier undertakes to develop action plans and <i>communicate these to Crouzet. Crouzet will then input and monitor these plans in the "Quality - Improvement Plans" module in WIF.</i>	X	X	X	X

6.20 Requirements relating to materials

6.20.1 "Reach" regulation

European Regulation "Reach" EC-1907/2006 dated on 12/18th/2006 on the registration, evaluation, authorization and restrictions of chemicals came into effect since 06/1st/2007.

	Supplier			
	S	R	D	M
<i>In accordance with Article 33, paragraph 1 of the REACH regulation, the Supplier must inform Crouzet of any product supplied that includes a substance on the REACH candidate list containing more than 0.1% by weight in relation to the total weight of the component containing the substance.</i>	X	X	X	X
<i>REACH regulations are amended every 6 months on average. The Supplier must keep abreast of any updates to the regulations.</i>	X	X	X	X
<i>If a substance is banned, the Supplier must inform Crouzet of all actions taken to find a suitable replacement and the effective changeover date. If necessary, Crouzet will conduct validation tests.</i>	X	X	X	X
<i>For any re-supplies, the Supplier must forward the REACH declaration to Crouzet stating the absence of substances from the most up-to-date candidate list.</i>	X	X	X	X

6.20.2 « RoHS » Directive

Crouzet requires conformity with the RoHS directive 2011/65/EU for any part not intended for the aerospace, nuclear and automotive industries.

	Supplier			
	S	R	D	M
<i>For any re-supplies, the Supplier must expect exemptions to be lifted.</i>	-	X	X	X
<i>The Supplier must supply parts containing less than 0.1% lead and less than 0.01% cadmium and forward an RoHS 2011/65/EU declaration to Crouzet for the re-supply.</i>	X	X	X	X

6.20.3 Other prohibited substances

	Supplier			
	S	R	D	M
<p>For reasons of operational incompatibility with certain Crouzet products or their potential toxicity to the personnel , the Supplier must guarantee the absence of traces of the following substances on the surface of the parts/components supplied:</p> <ul style="list-style-type: none"> • Silicon • Red phosphorus • CMR (Carcinogens, Mutagens and Reprotoxics) • Chlorine and chlorine-containing compounds <p>which may originate from:</p> <ul style="list-style-type: none"> • the material itself • the production process (lubricant, mould release agent, etc.) 				
	X	X	X	X

6.20.4 Conflict minerals

Section 1502 of the Dodd-Frank "Conflict Minerals" law was adopted in the USA in 2010. The term "conflict minerals" relates to minerals mined in conditions of armed conflict and human rights abuses such as in the Democratic Republic of Congo and adjoining countries. The minerals concerned are gold, tin, tantalum and tungsten.

In line with its corporate social responsibility policy, Crouzet is committed to ensuring its supply chain is managed responsibly and requires its Suppliers to ensure that minerals are sourced from mines where human rights are respected.

	Supplier			
	S	R	D	M
<p>At Crouzet's request, the Supplier must undertake to complete the most up-to-date version of the CMRT (Conflict Minerals Reporting Template) and declare the source of all minerals used.</p>	X	X	X	X

7 Appendix – Statements/certificates of conformity

The documents described here are generally required by PCEI.

7.1 Statement/Certificate of conformity of *Initial Samples* delivered with the final process or with a special process

They must include at least the following elements (ISO-IEC 17050-1):

- a unique identification of the statement,
- the name and address of the declarant,
- identifying the purpose of the statement: "the part number and PCEI"
- the certificate of conformity (see below)
- a clear and complete list of specified requirements "reference and date of the PCEI requesting the statement."
- the date and place of issue of the declaration,
- signature (or equivalent sign of validation), the name and title of the person authorized on behalf of the Supplier stating,
- any limit of validity of the statement.

It is advisable to follow the model below, defined in the appendix of ISO-IEC 17050-1 :

A.2 Example of certificate of Conformity

Supplier's declaration of conformity (in compliance with ISO/IEC 17050-1)			
1)	Reference	
2)	Name of declarant	
	Address of declarant	
.....			
3)	Purpose of the declaration	
.....			
.....			
4)	The purpose of the above declaration complies with the requirements of following documents		
	Document reference	Title	Issue / Date
5)

Additional information			
6)		
.....			
.....			
Signed on behalf of			
.....			
.....			
Place and date of issue			
7)	
	(Name, job title)	(Signature or equivalent approved by the declarant)	

7.1.1 Statement/Certificate of conformity of IS delivery with final process	7.1.2 Statement/Certificate of conformity of IS delivery with special process
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<ul style="list-style-type: none"> • Title of the statement : <ul style="list-style-type: none"> ➢ Statement of conformity with final process • Undertaking formula <ul style="list-style-type: none"> ➢ We declare that the manufacturing process of these initial samples complies, excluding waivers, reserves or exceptions listed in this statement of conformity, the final manufacturing process defined in the attached documents listed below. • Additional information : <ul style="list-style-type: none"> ➢ exclusions ➢ list, reference and version/date of attached documents (manufacturing synoptic, control plan, inspection instructions, ...) 	<ul style="list-style-type: none"> • Title of the statement : <ul style="list-style-type: none"> ➢ Statement of conformity with special process • Formule d'engagement <ul style="list-style-type: none"> ➢ We declare that the special processes implemented to realize these initial samples complies, excluding waivers, reserves or exceptions listed in this statement of conformity, the requirements expressed in the documentation listed below. • Additional information : <ul style="list-style-type: none"> ➢ exclusions ➢ list, reference and version/date of requirements (drawing, specification, purchase order, ...) defining the required special processes
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7.2 Statement/Certificate of conformity types 2.2 et 3.1 of the delivery with the terms of the purchase order

The type name is taken from EN 10204.

They must include at least the following elements (according to NF L 00-015) :

- the words "Statement of conformity" / " Certificate of compliance" (NF L 00-015-C)
- the undertaking formula " We hereby declare, barring exceptions, reservations, or exemptions listed in this statement of conformity, that the listed supplies comply with the contract requirements and that, after completion of testing and verification, they completely satisfy all specified requirements, and applicable standards and regulations"
- Supplier's name and the name of the Establishment,
- the name "Crouzet SAS" and the name of Establishment (Ales, Valence, Casablanca)
- the number of the statement and the number of pages,
- the number of Crouzet's purchase order,
- if necessary, the number of the delivery note and the date when it is separate from the statement of conformity,
- the name, the number and type of supply,
- the quantity, serial or lot number, and other contractual data of delivered supplies,
- the reference of documents concerning the definition of the supply and, if required in the contract, the number of compliance records,
- the number of recordable waivers,
- the name, job title, signature of authorized person acting on behalf of the Supplier stating,
- the date of issue,
- the words "Document validated by electronic signature" when the declaration and signature were made by a computer system.

It is advisable to follow the model below, defined in the appendix of NF L 00-015 :

Fournisseur : Supplier : Lieferant : Établissement : Company : Betrieb :		N° de la déclaration : Statement no. : Nummer der Erklärung :		
		Nombre de feuilles : Number of pages : Anzahl Blätter :		
Client : Customer : Kunde : Établissement : Company : Betrieb :		DÉCLARATION DE CONFORMITÉ (NF L 00-015C) STATEMENT OF CONFORMITY (NF L 00-015C) ÜBEREINSTIMMUNGSERKLÄRUNG (NF L 00-015C)		
N° du contrat : Contract no. : Vertragsnummer :		N° et date du bordereau de livraison : Number and date of delivery note : Nummer und Datum des Lieferscheins :		
Dénomination Designation Bezeichnung	Référence ou type Reference or type Gerätenummer oder Modell	N° de série ou de lot Serial or batch number Serien- oder Losnummer	Quantité Quantity Stückzahl	Observations Observations Sonstige Angaben
MODÈLE				
<p>Nous déclarons que la fourniture citée est conforme aux exigences du contrat et que, après vérifications et essais, elle répond en tout point, aux exigences spécifiées, aux normes et règlements applicables, sauf exceptions, réserves ou dérogations énumérées dans la présente déclaration de conformité :</p> <p>We hereby declare, barring exceptions, reservations, or exemptions listed in this statement of conformity, that the listed supplies comply with the contract requirements and that, after completion of testing and verification, they completely satisfy all specified requirements, and applicable standards and regulations:</p> <p>Wir erklären, daß die vorliegende Lieferung in Übereinstimmung mit den Vertragsanforderungen hergestellt wurde und daß sie, nach Durchführung aller Kontrollen und Prüfungen, in jeder Hinsicht den in den diesbezüglich gültigen Normen und Vorschriften festgelegten Anforderungen, bis auf die in dieser Übereinstimmungserklärung genannten Ausnahmen, Vorbehalte oder Abweichungen, entspricht:</p>				
Responsable Qualité Fournisseur / Supplier quality manager / Qualitätsbeauftragter der Lieferfirma				
Nom et fonction : Name and title : Name und Stellung : Date / Datum :		Signature / Unterschrift:		
Réservé à l'organisme de surveillance / Inspection body only / Die beauftragte Prüfstelle				
Nom et fonction : Name and title : Name und Stellung : Date / Datum :		Signature / Unterschrift:		

Fournisseur :		N° de la déclaration :		
Établissement :		Nombre de feuilles :		
Client :		DÉCLARATION DE CONFORMITÉ (NF L 00-015C)		
Établissement :				
N° du contrat :		N° et date du bordereau de livraison :		
Dénomination	Référence ou type	N° de série ou de lot	Quantité	Observations
MODÈLE				
<p>Nous déclarons que la fourniture citée est conforme aux exigences du contrat et que, après vérifications et essais, elle répond en tout point, aux exigences spécifiées, aux normes et règlements applicables, sauf exceptions, réserves ou dérogations énumérées dans la présente déclaration de conformité :</p>				
Responsable Qualité Fournisseur				
Nom et fonction :		Signature :		
Date				
Réservé à l'organisme de surveillance				
Nom et fonction :		Signature :		
Date				

7.2.1 Statement/Certificate of conformity type 2.2	7.2.2 Statement/Certificate of conformity type 3.1
<p>This is a statement made under the previous paragraph to which is added a non-specific test or inspection result, that is to say, made of anything other than goods shipped with the statement.</p> <p>In this case :</p> <ul style="list-style-type: none"> • must be defined (the) characteristic(s) on which one(s) will testify, • the statement must identify the batch in / on which these tests / measurements were made, • the test / measurement report must be attached. 	<p>This is a statement made under the previous paragraph to which is added a specific test or inspection result, that is to say, made on goods shipped with the statement.</p> <p>In this case :</p> <ul style="list-style-type: none"> • must be defined (the) characteristic(s) on which one(s) will testify, • the statement must identify serial part number in / on which these tests / measurements were made, • the test / measurement report must be attached.
<p>Example 1 : characteristic = raw matériel</p> <p>Statement = raw matériel lot number</p> <p>Attached report = analysis report of the used raw matériel lot</p>	<p>Example 1 : characteristic = raw material</p> <p>Statement = serial numbers of supplied parts</p> <p>Attached report = analysis report of the raw material used on a test piece made from the production of manufactured parts and supplied with them</p>
<p>Example 2 : characteristic = dimension $X \pm x$</p> <p>Statement = manufacturing number</p> <p>Attached report = measured values, optionally mean and standard deviation, and number of parts on which the measurement was made</p>	<p>Example 2 : caractéristique = dimension $X \pm x$</p> <p>Statement = serial numbers of supplied parts</p> <p>Attached report = measured values with identification (serial number) of parts on which the measurement was made</p>

7.3 Declaration of conformity RoHS & Reach (example for suppliers)

See F 029G01 (French version) : **DECLARATION DE CONFORMITE RoHS & Reach des fournisseurs**

See F 029G02 (English version) : **Suppliers DECLARATION OF CONFORMITY RoHS & Reach**

8 Informative appendix – Supplier performance assessment

The technical and service performances of the supplier will be evaluated with the following indicators:

- ESSR External Supplier Service Rate,
- Depth of delay (in days),
- ENCR External Non Conformity Rate (% quality claims / received orders),
- DPMe Defective Parts per Million (ppm equivalent, taking account of defects: at incoming goods inspection (DPM1), during production (DPM2) or at end customer (DPM3) – only if the unit is a part)

Note: In the event of an identification issue on the package, it is the packaging unit that is taken into account in the DPMe calculation, rather than the number of parts.

All Suppliers can access their ENCR and DPMe performance measurement results in WIF.

Action handling time is tracked and assessable via the WIF portal.

9 Signature of the supplier

Name of supplier : _____

I certify that I have read the here above PCA 029 and commit myself to comply with the quality and environmental requirements applicable to Crouzet's suppliers. In case of a deviation, I reported it to my interlocutors at Crouzet (AQF and purchaser) and the action plan is followed on the WIF web portal for suppliers and providers (module PCA 029).

Name & Forename	Function	Date	Signature