

Crouzet IMS (Integrated Management System) Policy

"Manufacturing the Future"

As an industrial player committed to the **design, manufacture and marketing** of **high-technology** products, Crouzet operates in three demanding sectors – **Aerospace, Industry and Land transport** – where quality, product and service safety, and the management of environmental impacts are essential.

Convinced that **sustainable performance** is based on **operational excellence** and **collective responsibility**, Crouzet Management has implemented an Integrated Management System (IMS) aimed at guaranteeing the **protection of the health and safety of its Relevant Interested Parties (PIPs)**, product compliance and the continuous reduction of its carbon footprint. The **Crouzet IMS** is committed to **complying with the requirements** applicable in each country where the group operates, whether **regulatory, customer requirements or standards requirements**: ISO 9001, IATF 16949, EN 9100, ISO/IEC 80079-34, ISO 14001, ISO 45001.

Drawing on its **century-old history, recognised brand, and expertise in mechatronics**, Crouzet supports its customers in new developments, while ensuring the continuous **improvement of its performance**.

Putting customer satisfaction at the heart of our approach

Since 1921, Crouzet has valued **close relationships with its customers**, developing products ranging from **standard components to fully customised solutions**.

The **satisfaction of our PIPs** and the **loyalty of our clients** are key performance factors that enable us to meet their **expectations** and support their success, through **active listening** to their **needs**. Relying on the expertise of its teams and a sustained **innovation policy**, Crouzet offers **solutions of excellence** to its clients and partners around the world.

To achieve this, Crouzet **steers** through its **Integrated Management System**:

- the **design of safe products and processes** that meet applicable requirements
- The implementation of a **distinctive, innovative and excellent service offer**, and an organisation committed to a dynamic of sustainable **efficiency and effectiveness in processes**, which is continually reinforced:
 - Through high-**performing technical and commercial activities**,
 - By developing **expert services** to support them.

Protecting, training, involving and developing the commitment of our Staff

Our **employees**, who are our greatest asset, are **made aware, trained and involved in consultation** to develop their **responsibilities, motivation, skills and initiatives**.

Crouzet's 'CAP' values – Confidence, Audacity, Pragmatism – are at the heart of Crouzet's **culture**.

We make sure to deploy the necessary resources to:

- To ensure their safety and **physical and mental integrity**, including the **right to stop work**,
- That they fulfil their **duty as whistleblowers, protected from reprisals** when reporting potential misconduct,
- That they respect the **codes of conduct**,
- That they demonstrate **ethical behaviour**,
- That they actively participate in the fight **against corruption, against FOD (Foreign Object Debris), and against CFS (Counterfeit, Fraudulent and Suspicious)** parts within the meaning of management system standards,
- That they are **active participants in Corporate Social Responsibility (CSR)** by suggesting and carrying out social and environmental actions.

Making our service providers true partners for success

We consider our service providers to be true partners, with the aim of a lasting relationship, compliance with our requirements and **responsible purchasing**.

Committing to our Shareholders for sustainable and controlled performance

For our **Shareholders**, as for Crouzet, the Quality, Environment and Safety **culture** contributes directly to **sustainable performance**.

We attach particular importance to:

- Striving for "**zero accidents**",
- Supporting and integrating **our acquisitions** within the group,
- **To driving change**, particularly through **innovation** and **transformation projects**,
- The implementation of our **Environmental Policy**, and in particular the objective of **reducing the intensity of our greenhouse gas (GHG) emissions**: -10% Scope 1 and 2 from 2024 to 2030,
- Regular management of our **internal and external** communication to promote understanding, ownership, and overall coherence of our Integrated Management System (IMS).

In its ongoing pursuit of **simplification, flexibility, sharing, and harmonisation of best practices between sites**, the Crouzet IMS combines **rigour and flexibility**. It **facilitates exchanges**, within a culture of **continuous improvement** shared by all.

Our IMS thus contributes to the achievement of **performance, growth and improvement objectives** assigned to it.

On 25 May 2026,

Daniel Constant,

Quality Director



David Arragon,

Chief Executive Officer (CEO)

