

Crouzet Integrated Management System Policy

Thanks to its **century-old history**, its **recognized brand**, its **expertise in mechatronics** and its status as a designer, manufacturer, and marketer of high-tech products, Crouzet supports its customers in new developments, while guaranteeing the improvement of its performances and the protection and security of all its employees.

The **loyalty and satisfaction of our customers** are major elements of performance that enable us to meet their expectations by listening proactively to their needs.

For that, « Crouzet »:

- ✓ Designs **safe products and processes** for the safety of **users and workers**, especially through **risk analysis** and consideration of **human factors**. This results in risks prevention and reduction measures to eliminate hazards and prevent pollution.
- ✓ is committed to providing them, throughout the world, with a **differentiating, innovative and excellent service**.
- ✓ has put in place an **organization** that aims to achieve **sustainable and ever-increasing effectiveness and efficiency**:
 - through high-performance technical and commercial activities,
 - by developing expert services to support the latter,
 - by accelerating our performance through a continuous improvement process.

This could not be achieved without taking into account our other relevant stakeholders and, particularly:

- ✓ our **Employees**, who are our greatest asset, are consulted, sensitized, and trained to develop their responsibilities, motivation, skills, and initiatives. We make sure to deploy all necessary measures so that:
 - they fulfill their **duty as whistleblowers**,
 - they respect **codes of conduct**,
 - they demonstrate **ethical behaviour**,
 - they actively **fight** against **corruption and counterfeiting**,
 - they are **CSR (Corporate Social Responsibility) actors** by suggesting and carrying out environmental and social actions.
- ✓ our **Suppliers**, by considering them as true Partners in a desire for a lasting relationship and **responsible purchasing**,
- ✓ our **Shareholders**, for whom the Quality, Environment, and Security culture is a strong contribution to performance.

We give a particular attention to:

- ✓ the support and integration of **our acquisitions** within the group,
- ✓ change management, especially through **innovation and transformation projects**,
- ✓ our **Environmental Charter**, and more especially through **the reduction of our environmental impact**, in particular by **reducing GHG (Greenhouse Gas) by 20%** by the end of 2025,
- ✓ foster **internal and external communication**.

Constantly striving for **simplification, flexibility, uniqueness and sharing of best practices between our sites**, the Crouzet IMS can achieve the performance, growth and improvement assigned targets, in compliance with the requirements of each country, the regulatory and customer requirements and the ISO 9001, IATF 16949, EN 9100, ISO/IEC 80079-34, ISO 14001, ISO 45001 standards.

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Daniel Constant,

Directeur Qualité



David Arragon,

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